


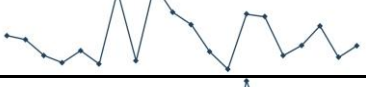










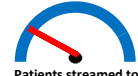





















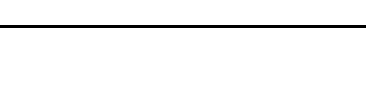
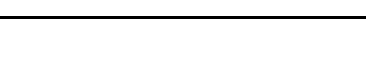
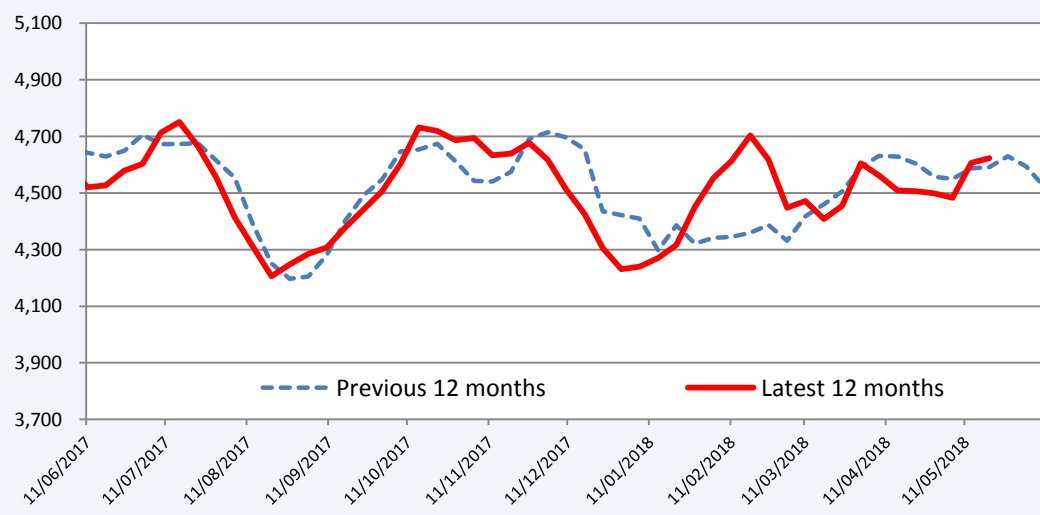


Coventry and Warwickshire A & E Delivery Board Urgent Care Dashboard - UHCW (W/E 20th May 2018)

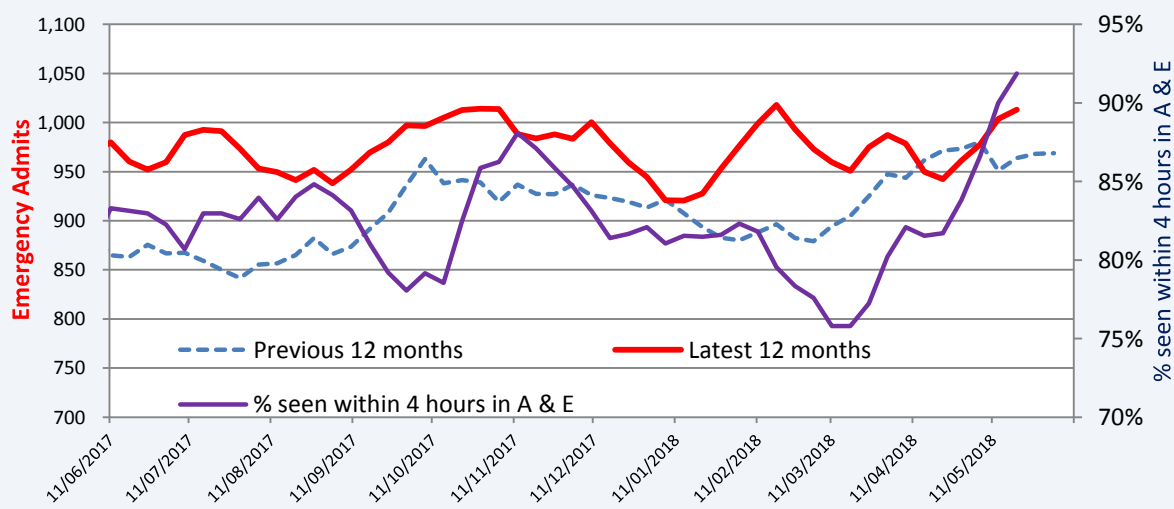
Category	Indicator	Latest week's gauge	Threshold	11th Feb	18th Feb	25th Feb	4th Mar	11th Mar	18th Mar	25th Mar	1st Apr	8th Apr	15th Apr	22nd Apr	29th Apr	6th May	13th May	20th May	Trend since Jan 2018	Desired Trend	Six week trend
Ambulance	Patients Arriving by Ambulance		1050	1037	1029	1018	1028	1033	1003	982	957	994	973	940	954	959	966	950		↓	↓
	Ambulance Handover Delays 30-60 Mins		0	154	319	161	333	271	243	182	142	267	261	173	196	240	169	195		↓	↓
	Ambulance Handover Delays Over 60 Mins		0	18	25	11	39	37	42	13	6	66	30	19	7	12	9	3		↓	↓
WIC	WIC attendances			986	1002	929	771	928	851	856	1045	999	840	939	877	831	967	885		↑	↓
A & E	A & E attendances (Including WIC)			4632	4761	4390	4008	4729	4507	4575	4611	4553	4296	4567	4581	4486	4789	4637		↓	↑
	% seen within 4 hours in A & E		95%	81.8%	79.6%	78.4%	77.6%	75.8%	75.8%	83.9%	87.5%	79.6%	75.2%	84.5%	96.0%	90.7%	88.8%	92.0%		↑	↑
	4 to 12 hour trolley waits			247	231	239	248	328	270	169	89	186	231	110	16	18	51	49		↓	↓
	Patients Streamed To Primary Care from A & E			178	173	167	151	190	159	178	180	174	145	147	164	155	155	156		↑	↓
	% of Patients Streamed To Primary Care			3.8%	3.6%	3.8%	3.8%	4.0%	3.5%	3.9%	3.9%	3.8%	3.4%	3.2%	3.6%	3.5%	3.2%	3.4%		↑	↓
Emergency Admissions & Discharges	All Emergency Admissions		1120	1167	1151	1055	1083	1096	1114	1144	1160	1093	994	1056	1131	1118	1095	1141		↓	↑
	Emergency Admissions via A & E			1024	1038	906	924	970	1004	1002	973	935	889	972	1049	1001	993	1009		↓	↑
	Emergency Discharges			1056	1121	1036	998	1063	1063	1104	1046	937	1052	1056	1081	1150	924	1068		↑	↑
	Admit:Discharge Balance			111	30	19	85	33	51	40	114	156	-58	0	50	-32	171	73		↑	↑
	Of Total G&A Beds Open, Number Occupied			1104	1109	1091	1097	1109	1112	1094	1069	1075	1109	1079	1056	1038	1040	1049		↓	↓
	Total G&A Beds Open			1130	1133	1128	1126	1128	1130	1124	1115	1109	1129	1121	1107	1106	1107	1106		↓	↓
	Bed Occupancy		95%	97.6%	97.9%	96.7%	97.4%	98.3%	98.4%	97.3%	95.9%	96.9%	98.2%	96.3%	95.4%	93.9%	93.9%	94.8%		↓	↓
	Number of Stranded Patients (Daily average)		520	525	517	522	529	527	585	576	549	595	561	553	465	473	495	445		↓	↓
	Extended Patients 21 Days (Daily average)			179	174	178	177	182	195	201	242	212	205	177	169	190	198	182		↓	↑
Delayed Transfers of Care (DTOC)	Elective Operations Cancelled			4	28	24	29	17	34	15	14	15	39	26	34	13	19	20		↓	↑
	DTOC as a percentage of occupied beds		3.5%	3.8%	3.2%	3.1%	3.5%	3.1%	2.7%	4.8%	3.9%	3.5%	4.4%	4.3%	3.4%	3.7%	3.0%	3.9%		↓	↑
	Completion of assessment			5	2	2	3	2	8	3	3	4	6	4	2	2	1	1		↓	↑
	Further non acute NHS care			14	0	7	14	9	7	10	16	13	14	12	10	10	12	12		↓	↑
	Care Home Placement - Residential			9	12	9	2	10	6	6	15	9	10	15	9	8	8	11		↓	↑
	Care Home Placement - Nursing Home			1	0	2	2	5	2	0	5	2	2	6	5	4	1	2		↓	↑
Care Package in own home			18	18	12	11	10	9	8	8	5	12	6	3	8	5	5		↓	↑	
Other			4	10	3	2	3	2	3	6	7	1	4	6	7	4	6		↓	↑	

UHCW Weekly Urgent Care Tracker - 4 week rolling average

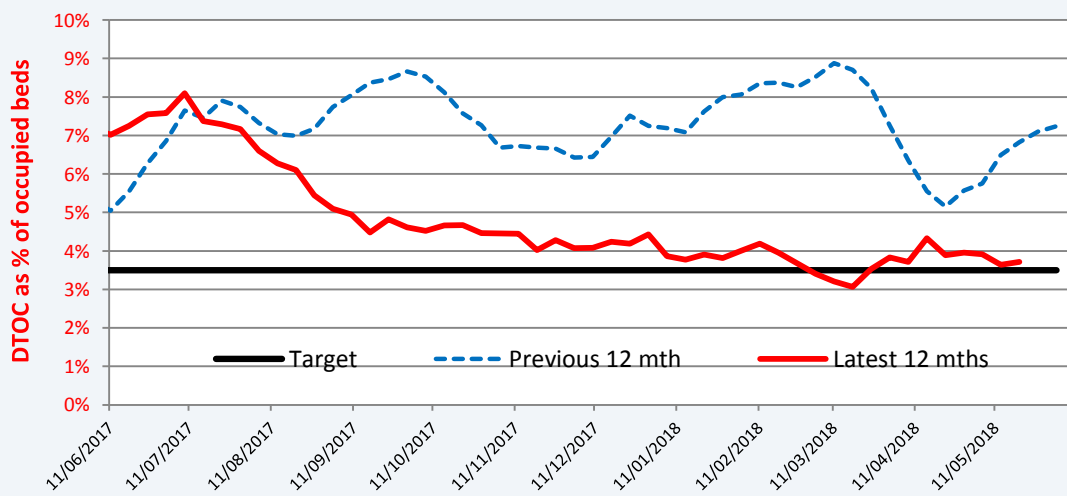
A & E Attendances (Including WIC)



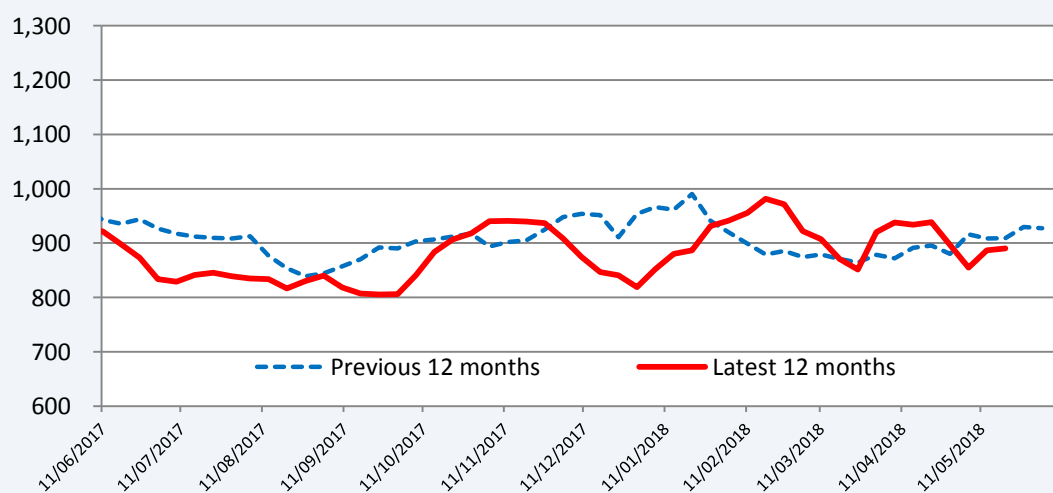
Emergency Admissions via A & E



Delayed Transfers of Care



Walk-In Centre Attendances



CRCCG Urgent Care Dashboard

<p>NHS 111 W/E 11/02/18</p>	<table border="1"> <thead> <tr> <th></th> <th>CRCCG</th> <th>WM average</th> </tr> </thead> <tbody> <tr> <td>Triaged Cases per 1000</td> <td>5.3</td> <td>4.5</td> </tr> <tr> <td>Ambulances dispatched</td> <td>12.4%</td> <td>13.8%</td> </tr> <tr> <td>Recommend attend A & E</td> <td>7.8%</td> <td>8.3%</td> </tr> <tr> <td>Contact Primary Care</td> <td>46.8%</td> <td>45.2%</td> </tr> <tr> <td>Speak to Primary Care</td> <td>10.4%</td> <td>10.2%</td> </tr> <tr> <td>Health Info/ Home Care</td> <td>11.0%</td> <td>9.0%</td> </tr> <tr> <td>Other</td> <td>11.6%</td> <td>13.5%</td> </tr> </tbody> </table>		CRCCG	WM average	Triaged Cases per 1000	5.3	4.5	Ambulances dispatched	12.4%	13.8%	Recommend attend A & E	7.8%	8.3%	Contact Primary Care	46.8%	45.2%	Speak to Primary Care	10.4%	10.2%	Health Info/ Home Care	11.0%	9.0%	Other	11.6%	13.5%	<p>CRCCG 111 Triaged Cases per 1000 people</p> <table border="1"> <thead> <tr> <th>Date</th> <th>Triaged Cases per 1000 people</th> </tr> </thead> <tbody> <tr> <td>28-Jan</td> <td>5.0</td> </tr> <tr> <td>04-Feb</td> <td>4.9</td> </tr> <tr> <td>11-Feb</td> <td>5.2</td> </tr> </tbody> </table>	Date	Triaged Cases per 1000 people	28-Jan	5.0	04-Feb	4.9	11-Feb	5.2	<p>NHS 111 Call Outcomes</p> <table border="1"> <thead> <tr> <th>Outcome</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Ambulances dispatched</td> <td>12.4%</td> </tr> <tr> <td>Recommend attend A & E</td> <td>7.8%</td> </tr> <tr> <td>Contact Primary Care</td> <td>46.8%</td> </tr> <tr> <td>Speak to Primary Care</td> <td>10.4%</td> </tr> <tr> <td>Health Info/ Home Care</td> <td>11.0%</td> </tr> <tr> <td>Other</td> <td>11.6%</td> </tr> </tbody> </table>	Outcome	Percentage	Ambulances dispatched	12.4%	Recommend attend A & E	7.8%	Contact Primary Care	46.8%	Speak to Primary Care	10.4%	Health Info/ Home Care	11.0%	Other	11.6%								
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